

ProPitch

Book pitches & gyms near you

Platform & App — Complete User Guide

Step-by-step walkthrough of how ProPitch works for bookers, owners, attendants, and admins — including pricing, payments, and the tech stack.

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Platform overview

- 1 ProPitch is a marketplace for booking football pitches and gym memberships in Nigeria.
- 2 It runs as a monorepo: NestJS API, Next.js web portal, Flutter mobile app, and a Prisma/SQLite database.
- 3 Four user roles: Booker (customer), Owner (pitch/gym operator), Attendant (on-site staff), and Admin (ProPitch platform team).
- 4 Venues are typed as PITCH, GYM, or COMBO (both).

For bookers (customers)

- 5 Anyone can browse and search pitches/gyms on web or app without signing in.
- 6 On the web landing page, visitors search and view venue photos, amenities, and prices.
- 7 On mobile, the same discovery flow works with an app-like UI (bottom tab bar on mobile web).
- 8 To book a pitch, the user picks a date, time slot, and duration (1h or 2h).
- 9 Guest checkout is the default — name, email, phone only; with an optional 'create account' checkbox.
- 10 Signed-in users can book under their account and see booking history.
- 11 At checkout, the booker sees: Pitch price + 5% service fee (capped at NGN 1,000) = Total.
- 12 Payment goes through Paystack (a mock page is used in development when no API key is set).
- 13 After payment, every booking gets a unique tracking code (e.g. PF-ZD22ZT).
- 14 The Track page lets anyone look up a booking by code — showing venue, address, timeslot, live countdown, and status.
- 15 Bulk/season bookings let a team lock the same slot weekly (e.g. every Sunday 7am–11am for a year) with one payment and one tracking code.
- 16 The season preview shows available sessions, conflicts skipped, subtotal, service fee, and season total.
- 17 Gym subscriptions require an account; members pick a plan and pay monthly via Paystack with card-on-file for renewals.
- 18 Every gym membership gets a membership ID (GM-XXXXXX) shown in the app and on receipts.
- 19 On-site members can link their membership to the app later using that code (My Memberships -> Link).
- 20 The mobile app (iOS) mirrors the web: discover -> venue detail -> book -> pay -> track.

For pitch / gym owners

- 21 Owners sign up and register their facility (name, location, photos, pricing, facility type).
- 22 New registrations go to PENDING_APPROVAL until ProPitch Admin approves them.
- 23 Once approved, the owner gets a personal subdomain workspace (e.g. lagos-mini-stadium.propitch.ng).

- 24 The subdomain shows the venue's public page plus login for Owner Admin and Attendant.
- 25 In the Owner Dashboard, owners manage venues: upload photos, set prices, operating hours, blockouts, freebies/add-ons.
- 26 Freebies (free water, bibs, refereeing) and paid add-ons (video recording) are configurable per venue.
- 27 Owners can create gym membership plans (name, price, benefits) when gym is enabled.
- 28 Owners choose a plan: Pay-as-you-go (free, 10% commission) or Pro (NGN 12,000/mo, 5% commission).
- 29 Pay-as-you-go has no monthly fee; ProPitch takes 10% of each online booking payout.
- 30 Pro lowers commission to 5% and unlocks priority listing, unlimited venues/attendants, bulk tools, and member reminders.
- 31 Owners view all gym members (app-joined + on-site) in the Members dashboard with counts per venue.
- 32 Owners can send payment/renewal reminders to members individually or in bulk for expiring memberships.

For attendants (on-site staff)

- 33 Owners create attendant accounts tied to their workspace.
- 34 Attendants log in at /attendant (or the owner's subdomain attendant login).
- 35 Attendants book walk-in customers on-site — cash paid in person, confirmed immediately.
- 36 Walk-in bookings are free of platform fees (no service fee, no commission).
- 37 Walk-ins still get a tracking code and appear in the venue calendar.
- 38 Attendants register on-site gym members (cash) — creating a membership with a GM-XXXXXX code, no app account required.
- 39 Attendants see all members (on-site vs app-joined) with filters, and can send reminders.

For ProPitch admins

- 40 Admins log in to the ProPitch Admin dashboard.
- 41 Admins approve or reject new owner sign-ups.
- 42 Admins see all owners, their venues, booking counts, and gym membership counts.
- 43 Admins can suspend venues if needed.

Payments & economics

- 44 All online payments flow through Paystack (card, bank transfer in production).
- 45 When a venue has a Paystack subaccount, payouts split automatically: owner gets subtotal minus commission; ProPitch keeps service fee + commission.
- 46 Without a subaccount (demo/dev), the full amount is collected and commission is tracked in the database.

- 47 Payment transactions are logged with type (BOOKING, GYM_MEMBERSHIP, OWNER_SUBSCRIPTION), reference, amount, and status.
- 48 Bookings are held for 15 minutes while the customer pays; expired holds release the slot.
- 49 Pricing summary — Bookers: 5% service fee (max NGN 1,000/slot). Owners: 10% (Pay-as-you-go) or 5% (Pro). Gym renewals: 5% commission. Cash walk-ins: free.

Booking lifecycle

- 50 PENDING -> slot held, awaiting payment.
- 51 CONFIRMED -> paid, slot locked.
- 52 COMPLETED -> slot time has passed.
- 53 EXPIRED -> hold timed out without payment.
- 54 CANCELLED -> refunded or manually cancelled.
- 55 The track page computes live state: 'Starts in X hours', 'In progress', or 'Expired — slot no longer usable'.

Branding, demo accounts & tech stack

- 56 Platform branded as ProPitch with a football + dumbbell logo across web and app.
- 57 Landing page hero shows a transparent mobile app mock with vivid branding.
- 58 App Store / Google Play badges promote mobile download (placeholder URLs until store listings exist).
- 59 Web portal is app-like on mobile: floating bottom nav, scroll animations, responsive layouts.
- 60 12 demo venues seeded, including Oluwole Pitch (combo with gym), a mix of pitch-only and gym-only facilities.
- 61 Demo accounts (password: password123) — Admin: admin@propitch.ng · Owner: owner@propitch.ng · Attendant: attendant@propitch.ng · Booker: booker@propitch.ng.
- 62 Sample tracking code: PF-DEMO22.
- 63 API (localhost:4000): NestJS, JWT auth, Prisma ORM, Redis for booking holds, Paystack integration.
- 64 Portal (localhost:3000): Next.js 15, subdomain middleware for owner workspaces, guest checkout, tracking, admin.
- 65 Mobile: Flutter, Riverpod, go_router, Dio API client, WebView for Paystack checkout.
- 66 Database: SQLite via Prisma in dev (PostgreSQL in production); models include Users, Venues, Bookings, BookingSeries, GymPlans, GymMemberships, PaymentTransactions, Attendants, OwnerSubscriptions.

